

Accessibility Remediation Roadmap

Vendor/Product Information

Vendor Name	Elsevier
Product Name	Reaxys
Product Version	
Completion Date	20.07.2026

Reaxys conforms with the WCAG 2.1 AA standard to the extent represented in the Accessibility Conformance Report (ACR). Refer to the ACR for a full overview of how Reaxys supports each success criterion; documentation is available via Elsevier's ACR directory (link text to: <https://www.elsevier.com/en-gb/about/accessibility/acr>). The ACR was prepared by the Elsevier Digital Accessibility Team and last updated in April 2026.

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Comments
3.1.2: Language of Parts (AA) Specify the language of text passages that are in a different language than the default language of the page. Remarks: For content in a language other than English, the language of the part is not specified. (Screenreader capability)	Open	Deferred	Regarding the low amount of records which are affected we are currently explore further technical option to address the issue during 2026	Does not support: Mixed-language content from third-party providers affects less than 5% of records. Assistive technologies offer partial support. Resolution is deferred pending upstream improvements.

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Comments
1.1.1: Non-Text Content (A) Provide text alternatives for non-text content (e.g.images) Remarks: Reaxys does not contain a lot of non-text content and most non-text content provides text alternatives with certain exceptions.	Closed	I/P	July, 2026	Supports: The alt text from the identified exceptions was added to meet the accessibility criteria.
1.4.1: Use of Color (A) Color is not used as the only visual means of conveying info Remarks: Global links, Druglikeness chart and Periodic Table.	Closed	I/P	July, 2026	Supports
1.4.3: Color Contrast (Minimum) (AA) Text has enough contrast with the background (4.5.1 for small text and 3.1 for large text) Remarks: Exceptions with color contrast in Quick Search, Commercial Substances, Substances Results, etc.	Closed	I/P	July, 2026	Supports: All instances where the text color contrast doesn't meet the accessibility criteria was adjusted.

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1.4.4: Resize Text (AA) Text can be enlarged up to 200% without loss of functionality.	Open	I/P	Q3, 2026	Partially Supports: Adjustments will be made to allow text to be resized to 200% without resulting in overlapping controls
1.4.10 Reflow (AA) (2.1) Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions	I/P	I/P	Q2, 2027	Does not support: Some pages are unusable at high levels of browser zoom. Work to address this is ongoing
1.4.11 Non-Text Contrast (AA) (2.1) User interact components and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s).	Open	I/P	Q4, 2026	Partially Supports: Almost all non-text UI components and graphical objects have at least a 3:1 contrast ratio against surrounding colors. Exceptions: third party issue • Structure editor: On toolbar items focus indicators may be difficult to perceive due to color combination used

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1.4.12: Text Spacing(AA) In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all the following and by changing no other style property: • Line height (line spacing) to at least 1.5 times the font size; • Spacing following paragraphs to at least 2 times the font size; • Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size.	Closed	I/P	July, 2026	Supports:

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1.4.13 Content on Hover or Focus (AA) (2.1) Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden - Dismissible - Hoverable - Persistent	Open	I/P	Q3, 2026	Partially Supports: Tooltip content appears throughout the product. For the most part this content is hoverable and persistent. Some tooltips cannot be dismissed using the keyboard
1.3.2: Meaningful Sequence (A) The correct reading sequence can be programmatically determined	Closed	Planned	July 2026	Supports
2.1.1: Keyboard (A) All functionality is available from a keyboard, except for tasks such as drawing. Remarks: Overall Reaxys provides keyboard access to most of the interactive links and buttons, except for some tooltips and buttons.	Open	I/P	Q4 2026	Partially Supports: Most standard web page content and functionality is keyboard operable across pages. Exceptions: • Query builder: Sections can be dragged using the mouse to add them to the form and combine sections. While a keyboard alternative is provided for basic reorganization actions, not all behavior available to mouse users is available to keyboard users.

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2.4.3: Focus Order (A) Users can tab through the elements of a page in a logical order. Remarks: Reaxys users can mostly tab through the interface in a logical order, where elements receive focus from top to bottom, left to right, with exceptions in e.g. Quick Search, Results, Query Builder, Alerts and History.	Open	I/P	Q4, 2026	Partially Supports: Tab order is largely logical across the site and preserves the meaning and operability of content in most instances. There are some instances where non-interactive elements have been erroneously added to the page focus order to enable keyboard access to tooltips. Exceptions: • Footer: When navigating between steps in the 'Remote access' dialog, keyboard focus is not managed correctly and is set to the top of the document rather than the subsequent dialog elements.
2.4.7: Focus Visible (AA) The page element with the current keyboard focus has a visible focus indicator. Remarks: Most page elements have a visible focus indicator with exceptions in the Query builder, History and Sign In/Register.	Open	I/P	Q4, 2026	Partially Supports: Adjustments to the focus state were made in all instances to meet the accessibility criteria.

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3.2.1: On Focus (A) When a UI component receives focus, this does not trigger unexpected actions.	Open	planned	Q4, 2026	Partially Supports: Focusable elements do not generally cause unexpected actions/changes of context when receiving focus.
1.3.1: Information and Relationships (A) Info, structure, and relationships can be programmatically determined.	Open	Planned	Q2, 2027	Partially Supports: Most content is distinguishable via semantic structure and relationships. A logical heading order reflecting page organization and content is programmatically determinable on most pages. List markup is used appropriately in many instances. Most input elements have programmatically determinable labels. HTML sectioning elements/landmark roles demarcate content regions.
2.4.6: Headings and Labels (AA) Headings and labels are clear and consistent	Open	Planned	Q1 2027	Partially supports Most headings and labels are clear and descriptive, with a few exceptions which will be addressed.
1.3.5 Identify Input Purpose (AA) (2.1) The purpose of each input field collecting information about the user can be programmatically determined.	Closed	I/P	July, 2026	Supports

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2.5.3: Label in Name (A) For user interface components with labels that include text or images of text, the name contains the text that is presented visually.	Open	Planned	Q2, 2027	Partially supports Where the accessible name and visible label of controls differs, these will be aligned for easier voice activation
3.3.1: Error Identification (A) Input errors are clearly marked and described to the user.	Open	I/P	Q3, 2026	Partially supports The method for communicating errors when editing a project name in Retrosynthesis will be adjusted
3.3.2: Labels and Instructions (A) Items requiring user input are clearly labeled or have clear instructions.	Open	Planned	Q3, 2026	Partially Supports: Clear and descriptive labels will be provided to meet the accessibility criteria.
4.1.2: Name, Role, Value (A) For all UI components, the name, value, and role can be programmatically determined.	Open	Planned	Q2, 2027	Partially Supports Clear names, roles and values using proper HTML attributes and Aria landmarks will be added to the identified interactive elements to meet the accessibility criteria.

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4.1.3: Status Messages (2.1) (AA) In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.	Open	Planned	Q1, 2027	Partially Supports: Ensuring Status messages, while uncommonly encountered, are announced by assistive technology.
2.2.1: Timing Adjustable (A) Users are warned of time limits shorter than 20 hours and time limits can be turned off or extended	Open	Planned	Q1, 2027	Partially Supports: Appropriate communication mechanisms will be put in place to avoid auto-dismissing content being the only way to receive status information for certain actions

Additional Information

As Elsevier's products and platforms are in perpetual development and maintenance, timelines for features and functionality are fluid and apt to change without notice. In this particular instance, the Remediation Roadmap provided is strictly for guidance and discussion purposes only, is subject to change without notice, and is not a commitment by Elsevier to provide the identified feature/functionality on the identified date. Where features and functionality are required by the customer and have been determined to be of appropriate priority, Elsevier will work with the Customer to more accurately define the need and schedule the availability within the product.